

## Driving the Sprinter

I, \_\_\_\_\_, acknowledge that I've read the following and will take care of the company's vans at all times according to the following instructions:

The Sprinter is **Diesel** fuel only; never put gasoline or fuel additives in the Sprinter, or they will cause major damage. The gas cap for the diesel fuel is inside the driver's side door on the right under a metal cover.

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The Sprinter is 9.5 feet tall. In other words, you need a **9.5 foot Clearance** for bridges, drive thru food and coffee, parking garages, tree branches, etc. If you are only one inch off, it will flatten the top and rip the air conditioner off of the roof. So pay close attention to the number of feet and inches on signs in front of bridges, parking garages and the drive thru. If you aren't sure, stop and check visually before proceeding. Tree branches can severely damage the A/C.

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You should normally avoid the drive thru and park only in areas where it's easy to backup. The Sprinter van is extremely long (15 feet), so generally park at an angle, on the street with lots of room or somewhere with no one behind you if you have to backup. Just like a bus, you should avoid backing up as much as possible and do much wider turns to avoid hitting curbs and poles.

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Sprinters and large vans are like big semi trucks, you need significantly more room to stop - especially at high speeds. Slow down, let people pass, and give the vehicle in front of you double the normal space, so you don't slam into the back of them. Emergency stops are inevitable, never take risks by not having enough space. The extra distance also allows you to slow down gradually, so you don't make your customers feel unsafe by slamming on the brakes.

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You shouldn't be driving the way you do at home at all; act like a chauffeur and think of what will make your customers feel safe by following the speed limit, slowing down and turning gently, do not turn in front of people (so they have to slow down or slam into the side of your extremely long van), and use your turn signals every time.

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Generally assume everyone on the road is texting while driving, drunk, high, watching videos while driving, reading social media, or wants to hit you for money; the game is to protect your vehicle, yourself and the customers from getting hurt physically and emotionally to get as many cash tips as possible, and keep working by not damaging the vehicle or getting bad reviews.

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It's also easy to hit people changing lanes if you aren't used to looking at both mirrors on the left or right. The bottom mirror shows who's in your blind spot. If you're not used to looking at both mirrors, make sure you look outside first before changing lanes and change lanes slow instead of doing a quick lane change with a huge vehicle.

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If you see a yellow light that looks like steam, DEF low, or X number of starts remaining, drop off your customers first, and then immediately put DEF fluid under the hood until it's full. **Never put DEF in the diesel fuel tank.** You can buy a box of DEF at any auto parts store, most gas stations, Home Depot, Lowes, or some department stores; text Daniel 602-859-6162 the receipt to reimburse you.

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Adding DEF is urgent. Do not turn off the vehicle or park the vehicle, or leave the DEF low problem for someone else since the Sprinter only has a certain number of starts left before having an expensive tow to Mercedes to be reset. The DEF fluid goes under the hood on the front and slightly to the left of the middle. It's a big round container with a cap that should say DEF. DEF fluid does not go in the radiator or engine oil.

If you're not sure where to put the DEF fluid, call Dispatch or another driver. If they don't answer, try someone else or send a text to Daniel at 602-859-6162.

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Please keep a copy of these instructions with you at all times when you're driving the vans, especially if you're new to driving the Sprinter.

X \_\_\_\_\_

Date: \_\_\_\_\_